

**COUNTY OF LOS ANGELES – DEPARTMENT OF PUBLIC HEALTH
SUBSTANCE ABUSE PREVENTION AND CONTROL
HEALTH CARE REFORM READINESS PLANNING AND IMPLEMENTATION INITIATIVE**

SUMMARY OF WORK GROUP MEETING

Group: Community Education/System Capacity Building/Workforce Development

Meeting Date: Wednesday, May 11, 2011 10am – 12pm

In Attendance: Agency Participants – Ehigimotor Inegbenoise, American Drug Recovery Program; Tara Bridges, American Drug Recovery Program; Grace Gonzalez, El Proyecto del Barrio; Sandra Corner, El Proyecto del Barrio; Jamie Holes, NCADD Pomona; Karen Marder, NCADD-SFV; Rene Casadawg, Palm House; Ruth Ann Markusen, Didi Hirsch; Lulu Kamatoy, Valley Women’s Center and Loretta Ransom, UCLA.

Co-Leads from Stakeholders – Denise Shook, BHS

SAPC Staff – Dorothy de Leon, Tony Hill, Susan Maki, Marthell McElroy, Lydia Becerra, Joy Alumit, Yolanda Cordero, Ashley Phillips and Wayne Sugita.

TOPIC OF DISCUSSION	DISCUSSION	TIMELINE	LEAD	ACTION NEEDED
April Meeting Minutes	April meeting minutes were approved		Dorothy	None
HCR Readiness Survey	The work group reviewed the survey but other participants requested it to be resent. Dorothy will re-send the electronic file to the group members.		Dorothy	Dorothy re-send electronic file. <i>Completed – sent May 16</i>
Trainings	May 18, 2011 Webinar		Dorothy	Dorothy to send information/link to the workgroup <i>Completed – sent May 16</i>
System Capacity Building	Identify what levels of staffing are able to bill for services (e.g. certified counselor to licensed professional to program director)			
System Capacity Building	Compare and contrast how the Medical profession bills for services. (e.g. identify health care mandates, and services provided etc.)			
System Capacity Building	Third Party Billing – Invite participants to discuss how third party billing works which varies for			Karen Marder will invite participants to next meeting.

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	each carrier. (e.g. Insurance companies)			
System Capacity Building	Finance to assist in implementing billing codes and to provide billing services for smaller agencies.		Tony Hill / To be referred to Finance/Contracts Work Group	
System Capacity Building	Identify how Federally Qualified Health Centers (FQHC) operate.		Tony Hill	Sandra Corner (El Proyecto del Barrio) will provide information for the next meeting. Dorothy to invite Jim O’Connell to present on how SMRS is meeting HCR shift.
System Capacity Building	Identify Care Coordination Services. How are patients going to be bereferred to Substance Abuse providers under HCR? Direct referrals or through a Care Coordination model?		Tony Hill	
Workforce Development	Partner with California State University, Dominguez Hills (CSUD) to implement a Substance Use Disorder (SUD) certification		Susan Maki	Denise Shook will meet with CSUD.

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	program to include health care reform regulations.			
Workforce Development	Develop internship strategies to strengthen the workforce, reduce provider staff cost and meet internship salary requirements.		Susan Maki	Ruth Ann Markusen will review internship regulations to be presented at next meeting.
Workforce Development	Learn about models of SUD/primary care integration being implemented (NIATx).		Susan Maki	Group participants will review and read SAPC website under Health Care Reform
Workforce Development	Coordinate SUD peer driven County wide workforce development training opportunities.		Susan Maki	
Community Education	Educate the community about access to care. There may be one point access in the future, people may not know or understand implications. In the future, providers may not be able to serve the same population. Action Plan: Community education products will contain information about accessing services.		Lydia Becerra	Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.

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Community Education	Collect information about consumer satisfaction. Develop a standardized tool for providers. Action plan: Develop a survey/template about consumer satisfaction that providers can use.		Lydia Becerra	Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
Community Education	Educate Special Populations. Action Plan: Educate special populations and their needs in respect to education; tailor information and delivery method to population.		Lydia Becerra	Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
Community Education	Educate Physicians about Substance Abuse (SA). Action Plan: Create a bibliography/resource list of screening tools for primary care nurses and physicians that describe which to use based on warning signs. Educate consumers on what to be aware of /give a list of what questions to ask the doctor.		Lydia Becerra	Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
Community Education	Stigma reduction for SA. Action Plan:		Lydia Becerra	Create a timeline for actions

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	Create/disseminate media that informs people that SUDs are chronic diseases not weakness of character. Examples of educational campaigns are promoting physicians as safe and non-judgmental; promoting the idea of befriending a person with SUD or COD who would be a mentor or model friend to a person in recovery.			plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
Community Education	Increase public awareness of professional standards and conduct expected of SA personnel to prevent unethical behaviors and other misconduct such as writing fraudulent prescriptions. Action Plan: TBD		Lydia Becerra	Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
Community Education	Conduct community outreach activities. Hold health fairs to disseminate materials, create community calendars with fairs and events. Action Plan: TBD			Create a timeline for actions plans and determine leads for each plan. Appoint/Elect spokesperson from the Workgroup.
OTHER MATTER/S:				

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Next work group meeting	June 8, 2011, 10:00 a.m., SAPC headquarters.		Joy Alomit	Send agenda, June 8 meeting summary, and reminder.